



EQUIPMENT RETURN POLICY

See complete AT&T Return Policy at att.com/returnpolicy.

- Receipt is required for returns.
- Equipment must be returned in like-new condition with all original components.
- Returns accepted within 14 days after purchase (14 day period begins 3 days after shipping date if equipment is shipped).

You may exchange equipment one time within the applicable Return Period. You may be required to pay a price difference and/or sign a new contract with a new Service Commitment date, depending upon the replacement device selected. Your service activation date will not change for any purpose. See att.com/returnpolicy for complete details.

Closeout Items

No returns or exchanges allowed on closeout items.

Restocking Fee (except where prohibited)

- All devices, including tablets, are subject to a \$55 restocking fee.
- Some accessories are subject to a 10% of purchase price restocking fee.

Terms of Refund

- Refunds issued based on original payment method.
- Check purchases have a 10 business day waiting period before refund can be requested.
- Gift cards, AT&T PREPAIDSM refill cards (including PINs and replenish-ments) and opened AT&T PREPAID SIM kits are not eligible for refund.
- AT&T and its vendors are unable to recover any device after it is traded in.

Service Cancellation

You may cancel within 14 days after date of activation or shipping date without incurring an Early Termination Fee. For Corporate Responsibility User lines of service, customers have 30 days after purchase (or shipping date, if equipment is shipped) to cancel service without incurring an Early Termination Fee. If you upgraded your device from AT&T Next to another AT&T Next and you cancel wireless service within the first 14 days after your upgrade, you will not be able to reinstate your original AT&T Next Installment Agreement. See your Customer Service Summary for details/amounts.

MANUFACTURER'S WARRANTY

Manufacturer warranty for new devices is typically one year. See att.com/warrantyguidelines for complete details.

Apple Equipment

AT&T does not cover or service warranty issues for Apple devices. Apple-branded equipment is covered by Apple's one-year Limited Warranty. All warranty related concerns for new Apple equipment, including those during the 14 day return period, are supported by Apple at:

- 800.MY-IPHONE (800.694.7466) or apple.com/support.
- Apple Retail and Apple Authorized Service Provider locations: visit locate.apple.com > Service

SELF SERVICE

- Visit att.com/support for assistance with all AT&T services.
- Download the myAT&T app to manage your account virtually anywhere, anytime at att.com/myattapp.