

# ENROLLMENT APPLICATION/CHANGE FORM INSTRUCTIONS

PLEASE READ THOROUGHLY BEFORE COMPLETING ENROLLMENT APPLICATION/CHANGE FORM  
**Use a black or blue ballpoint pen only. Print neatly. Do not abbreviate.**

<b>SECTION 1 ENROLLMENT EVENTS</b>	<p>Check all the boxes that apply to indicate if you are a new enrollee or if you are requesting a change to your coverage. Indicate the event and date, if applicable. Complete the additional sections that correspond to your selection.</p> <p><b>New Enrollee:</b> Complete all sections where applicable.</p> <p><b>Add Dependent:</b> Complete all sections where applicable.</p> <ul style="list-style-type: none"> <li>• If you are applying for coverage for a disabled dependent over the age limit of your employer's plan, please provide the additional information requested in Section 5. Additional documentation may be required as addressed in that section.</li> <li>• If your employer offers coverage for children and your children are eligible, your children are eligible for health and/or dental coverage up to the dependent limiting age and may not be denied coverage due to marital, student or employment status before age 26 (check with your employer for additional details regarding eligibility requirements). In addition, eligible military personnel may not be denied coverage before age 30 under Illinois law. If you are adding an eligible military personnel dependent who is over the age limit of the employer's plan, completion of a Defense Department Form (DD 214) is required in addition to this application.</li> </ul> <p><b>Open Enrollment:</b> The period of time offered on a regular basis during which you can elect to enroll in a specific group health insurance plan or make changes to your current membership.</p> <p><b>Special Enrollment Event:</b> If you qualify, special enrollment is any change to your current membership such as marriage*, divorce**, adoption, suit for adoption or placement for adoption, leave/layoff, moving out of the service area, etc. This change may occur outside of open enrollment.</p> <p><b>Effective Date of Benefits:</b> Field is mandatory and should reflect your requested date.</p> <p><b>Completion of Other Eligibility Requirements:</b> Check this box only if your employer has eligibility requirements that you have met/completed prior to enrollment, such as measurement period or orientation period.</p> <p><b>Cancel Enrollee/Cancel Dependent/Cancel Coverage:</b> Complete Sections 1, 2, 4 (skip Section 4 if declining coverage), 8 and 9. In Section 4 include name, social security number and date of birth of individual(s) canceling.</p>
<b>SECTION 2 YOUR INFORMATION</b>	<p>Complete this section with details about yourself even if you are declining coverage.</p>
<b>SECTION 3 YOUR COVERAGE</b>	<p>Complete all portions related to the coverages for which you are applying. Please list the seven character plan ID for your selected benefit design (example: S533PPO) in the plan # field. If you are unsure of your group size or do not know your plan ID, please ask for guidance from your employer.</p> <p>If you are enrolling with Dearborn National®, enter the information requested. When listing the beneficiary, provide both the first and last name and the relationship to you. List all beneficiaries that apply.</p>
<b>SECTION 4 COVERAGE OPTIONS</b>	<p>Complete all areas that apply to you and each dependent.</p> <p><b>For HMO Plans Only:</b></p> <ul style="list-style-type: none"> <li>• Those applying for HMO coverage are required to select a primary care physician/practitioner (PCP) for each covered individual. List the name of the physician/practitioner and the provider number from the provider directory or Provider Finder® at <a href="http://bcsil.com">bcsil.com</a>. Be sure to check the appropriate box for a new patient.</li> <li>• If you selected HMO coverage, you must select a medical group/individual practice associations (IPAs) and a primary care physician (PCP) for each person to be covered. You must also select a PCP within the selected medical group/IPA for each person to be covered. You may choose a different medical group/IPA for each person. Care received from a woman's principal health care provider (WPHCP) may be eligible for coverage without referrals from your PCP. However, your PCP and your WPHCP must be affiliated with or employed by your medical group/IPA in order for each person to be eligible for coverage. Until we receive your selected medical group/IPA, you may not be eligible and your claims may be denied. Be sure to enter the medical group/IPA number, name, PCP number and name.</li> <li>• If you are adding an eligible military personnel dependent who is over the age limit of your employer's plan, completion of a Defense Department Form 214 (DD 214) is required in addition to this application.</li> </ul> <p><b>Change Primary Care Physician/Practitioner:</b> Complete Section 1 and check the "Other Change(s)" box; then, complete Sections 2, 3, 4 and 9. In Section 4, please include enrollee's or dependent's name, social security number, date of birth, name and number of the new PCP and the name and number of the new IPA.</p> <p><b>Change Address/Name:</b> Complete Section 1 and check the "Other Change(s)" box; then, complete Sections 2 and 9.</p>
<b>SECTION 5 DISABLED DEPENDENT</b>	<p>A disabled dependent must be medically certified as disabled and dependent upon you or your spouse***/domestic partner in order to be considered for coverage if dependent coverage is part of your employer's plan. The disabled dependent is required to be covered prior to age 26 to be eligible for coverage over the dependent child age limit of your employer's plan. A Disabled Dependent Certification and Disabled Dependent Physician Certification document must be completed and submitted with this enrollment application, if applicable.</p>
<b>SECTION 6 OTHER COVERAGE</b>	<p>Complete this section if you or any dependent have other group or individual health and/or dental coverage (if applicable) that will not be canceled when the coverage under this application becomes effective.</p>
<b>SECTION 7 MEDICARE COVERAGE</b>	<p>Complete this section if you or any of your dependents are covered by Medicare. Enter the start and end dates for the coverage that applies. Your Medicare HIC number must be listed (it can be found on your Medicare ID card). Check the reason for your Medicare coverage.</p>
<b>SECTION 8 DECLINATION OF COVERAGE</b>	<p>Complete this section if you are declining health coverage for yourself and your dependents. <b>Anyone</b> declining coverage for any reason should complete Section 8, not just those declining because of other coverage.</p> <p><b>IMPORTANT NOTICE:</b> If you are declining enrollment for yourself or your dependents (including your spouse) because of other health care coverage, you may, in the future, be able to enroll yourself or your dependents in the plan if you request enrollment within 31 days after your other coverage ends. In addition, if you have a new dependent as a result of a marriage, party to a civil union, birth, adoption, becoming a party in a suit for adoption, or placement of a foster child in your home, you may be able to enroll yourself and your dependents if you request enrollment within 31 days after the marriage, birth, adoption, suit for adoption or placement for adoption, or placement of an eligible foster child in your home.</p>
<b>SECTION 9 COVERAGE CONDITIONS</b>	<p>Sign your name and date the enrollment application if you agree to the conditions set forth in this section. Your enrollment application should be submitted to your employer's <b>Enrollment Department</b>, which will then submit your form to BCBSIL.</p>
	<p>As used on the application (unless indicated otherwise): These terms may be used in a different way in other documents.</p> <p>* The term "marriage" includes legal marriage and the establishment of a civil union or domestic partnership (coverage subject to your employer's plan).</p> <p>** The term "divorce" includes legal divorce and the comparable termination of a civil union or domestic partnership (coverage subject to your employer's plan).</p> <p>*** The term "spouse" includes a legal spouse and a party to a civil union or domestic partnership (coverage subject to your employer's plan).</p>

**Changes in state or federal law or regulations, or interpretations thereof, may change the terms and conditions of coverage.**

**If you are a current member and have questions, you may call the Customer Service number on the back of your member ID card.**

# ENROLLMENT APPLICATION/CHANGE FORM



Dearborn National

Group #				
Account #				

Section #			

Social Security #									

Category

## SECTION 1 — ENROLLMENT EVENTS

PLEASE CHECK ALL THAT APPLY – IF YOU ARE DECLINING COVERAGE, COMPLETE SECTIONS 2, 8 AND 9 ONLY

**New Enrollee**  **Add Dependent**  **Open Enrollment**  **Other Changes**  
 Are you applying as a result of a Special Enrollment Event?

No  Yes, Event Date: 11 / 12 / 2018

**Event:**  New Hire  Marriage\*  Birth  
 Adoption, Placement for Adoption or Suit for Adoption (provide legal documents)  
 Court Order (provide court order or decree)  
 Loss of Other Coverage  
 Other (explain): \_\_\_\_\_

**Effective Date of Benefits:** \_\_\_ / \_\_\_ / \_\_\_  **Completion of Other Eligibility Requirements**

**Cancel Enrollee**  **Cancel Dependent**

**Cancel Coverage:**  Health  Dental  
 Term Life  Dependent Life  
 Short-Term Disability  Long-Term Disability  
 List names of those canceling in Section 4 below

**Event:**  Divorce\*\*  Death  
 Terminated Employment  Other

**Indicate Event Date:** \_\_\_ / \_\_\_ / \_\_\_

## SECTION 2 — PLEASE TELL US ABOUT YOURSELF

COMPLETE EVEN IF DECLINING COVERAGE

Last Name <b>Burke</b>	First Name <b>Sam</b>	MI (opt) <b>D</b>	Suffix	Birth Date (MM/DD/YYYY) <b>11/02/1989</b>	Social Security # <b>X X X - X X X X X</b>
Mailing Address - Street - Apt # <b>27W245 NORTH AVE</b>		City <b>WEST CHICAGO</b>		State <b>IL</b>	ZIP code <b>60185</b>
Email Address <b>sburke@mobiletelld.com</b>		<input checked="" type="checkbox"/> Male <input type="checkbox"/> Female	Home/Cell Phone # <b>6307281997</b>		
Name of Employer <b>Mobile Tel LTD</b>		Job Title	Business Phone # <b>6302319454</b>	Employment Date (MM/DD/YYYY) <b>01/01/2015</b>	On average, how many hours a week do you work? (required) <b>45</b>

Eligibility Status:  Active Employee  Retired Employee - Date of Retirement: \_\_\_\_\_  COBRA Coverage Start Date \_\_\_\_\_ Projected End Date \_\_\_\_\_  
 Illinois Continuation (insured plans only) Start Date \_\_\_\_\_ Projected End Date \_\_\_\_\_

## SECTION 3 — SELECT YOUR COVERAGE

PLEASE CHECK ALL THAT APPLY

### Small Group Plans (1-50 Employees)

#### Affordable Care Act Plans

PPO  Other \_\_\_\_\_  
 Blue Choice Preferred PPO<sup>SM</sup>  
 Blue Options<sup>SM</sup>  
 Blue Precision HMO<sup>SM</sup>  
 BlueCare Direct<sup>SM</sup>  
 Plan # (required) P506PSN

#### Grandfathered and Grandmothered/Transitional Plans

Blue Advantage Entrepreneur PPO<sup>SM</sup>  Blue Advantage HMO<sup>SM</sup>  
 Blue Advantage Select PPO<sup>SM</sup>  Blue Advantage HMO Value Choice<sup>SM</sup>  
 BlueEdge Select HSA<sup>SM</sup>  Community Participation Organization (CPO)  
 BlueEdge HCA<sup>SM</sup>  CPO Value Choice  
 BlueEdge HCA Direct<sup>SM</sup>  Other \_\_\_\_\_  
 PPO Value Choice \_\_\_\_\_ Plan # (required) \_\_\_\_\_

### Mid-Market and Large Group Standard Plans (51+ Employees)

### Previous BCBSIL or HMO Membership

**Mid-Market & Large Group Standard Plans 51+**  
 Blue Advantage HMO<sup>SM</sup>  Blue Choice Options<sup>SM</sup>  BlueEdge Select HSA<sup>SM</sup>  
 Blue Advantage HMO Value Choice<sup>SM</sup>  Blue Choice Direct PPO<sup>SM</sup>  Plan # (required) \_\_\_\_\_  
 Blue Advantage HMO Value Choice<sup>SM</sup>  BlueEdge Select HSA<sup>SM</sup>  Other \_\_\_\_\_

### Large Group Custom Plans (51+ Employees)

Traditional  Blue Advantage HMO<sup>SM</sup> w/HCA  
 PPO  Blue Choice Options<sup>SM</sup>  
 CPO  Blue Choice Direct PPO<sup>SM</sup>  
 CPO Value Choice  BlueEdge Select HSA<sup>SM</sup>  
 HMO Illinois<sup>®</sup>  BlueEdge HCA<sup>SM</sup>  
 HMO Illinois<sup>®</sup> w/HCA  BlueEdge HCA Direct<sup>SM</sup>  
 Blue Advantage HMO<sup>SM</sup>  BlueEdge Select HCA<sup>SM</sup>

### Dental

BlueCare Dental PPO<sup>SM</sup>  Employee and Party to a Civil Union or Domestic Partner  Individual/Employee  
 BlueCare Dental HMO<sup>SM</sup>  Gender  Male  Female  Employee/Children  
 Dental Group # (if different than Medical Group policy #) \_\_\_\_\_  Employee/Spouse  
 Family

Primary Language: \_\_\_\_\_

Group Term Life, Accidental Death and Dismemberment (AD&D) and Disability Insurance through Dearborn National<sup>®</sup>  I am not applying for Group Term Life, AD&D or Disability Insurance coverage

Employee Compensation/Job Title: \_\_\_\_\_ Wage Rate \$ \_\_\_\_\_ per  hour  week  month  year

Group Basic Life and AD&D  I do not apply  I do apply Amount \$ \_\_\_\_\_

Group Dependent Life  I do not apply  I do apply

Group Supplemental Life  I do not apply  I do apply

Employee Election: \_\_\_\_\_ Spouse Election: \$ \_\_\_\_\_ Child Election: \_\_\_\_\_

Short-Term Disability  I do not apply  I do apply

Long-Term Disability  I do not apply  I do apply

Primary Beneficiary	First Name	Initial	Last Name	Relationship	Birth Date (MM/DD/YYYY)	Social Security #
Contingent Beneficiary	First Name	Initial	Last Name	Relationship	Birth Date (MM/DD/YYYY)	Social Security #

As used on the application (unless indicated otherwise): These terms may be used in a different way in other documents.

\* The term "marriage" includes legal marriage and the establishment of a civil union or domestic partnership (coverage subject to your employer's plan).

\*\* The term "divorce" includes legal divorce and the comparable termination of a civil union or domestic partnership (coverage subject to your employer's plan).

\*\*\* The term "spouse" includes a legal spouse and party to a civil union or domestic partnership (coverage subject to your employer's plan).

^ Products and services marketed under the Dearborn National<sup>®</sup> brand and the star logo are underwritten and/or provided by Dearborn National<sup>®</sup> Life Insurance Company (Downers Grove, Illinois) in all states (excluding New York), the District of Columbia, the United States Virgin Islands, the British Virgin Islands, Guam and Puerto Rico. Dearborn National<sup>®</sup> Life Insurance Company does not provide Blue Cross and Blue Shield of Illinois products and services, and is a separate company.

Last Name:

Social Security #:

Group #

<b>SECTION 4 — COVERAGE OPTIONS</b>		PLEASE COMPLETE ALL AREAS THAT APPLY (If you are adding an eligible military personnel dependent who is over the age limit of your employer's plan, completion of a Defense Department Form 214 (DD 214) is required in addition to this application.)			
Employee/Enrollee's Name <b>Sam Burke</b>		PCP Name <b>Dr. MD</b> PCP # <b>888190XXX</b>		IPA Name <b>Medical Group of IL</b> IPA # <b>458</b>	
WPHCP Name WPHCP #	New Patient? <input type="checkbox"/> Y <input type="checkbox"/> N	HMO OB/GYN Name (optional)		HMO OB/GYN #	
Dependent's Name <input type="checkbox"/> Husband <input type="checkbox"/> Wife <input type="checkbox"/> Domestic Partner <input type="checkbox"/> Party to a Civil Union		Dependent's PCP Name		PCP #	New Patient? <input type="checkbox"/> Y <input type="checkbox"/> N
IPA Name IPA #		WPHCP Name WPHCP #		HMO OB/GYN Name (optional) HMO OB/GYN #	
Dependent's Social Security #	Birth Date (MM/DD/YYYY)	Home Address (if different) Street/City/State/ZIP code			
Dependent's Name <input type="checkbox"/> Son <input type="checkbox"/> Daughter <input type="checkbox"/> Other Eligible Dependent		Dependent's PCP Name		PCP #	New Patient? <input type="checkbox"/> Y <input type="checkbox"/> N
Birth Date (MM/DD/YYYY)	Home Address (if different) Street/City/State/ZIP code	Is this dependent a natural child, stepchild, foster child, adopted child or a child in suit for adoption? <input type="checkbox"/> Y <input type="checkbox"/> N		If not your eligible natural child, stepchild, foster child, adopted child or child in suit for adoption, are you (or your spouse) responsible for this dependent? <input type="checkbox"/> Y <input type="checkbox"/> N	
Dependent's Social Security #		IPA Name IPA #		HMO OB/GYN Name (optional) HMO OB/GYN #	
Dependent's Name <input type="checkbox"/> Son <input type="checkbox"/> Daughter <input type="checkbox"/> Other Eligible Dependent		Dependent's PCP Name		PCP #	New Patient? <input type="checkbox"/> Y <input type="checkbox"/> N
Birth Date (MM/DD/YYYY)	Home Address (if different) Street/City/State/ZIP code	Is this dependent a natural child, stepchild, foster child, adopted child or a child in suit for adoption? <input type="checkbox"/> Y <input type="checkbox"/> N		If not your eligible natural child, stepchild, foster child, adopted child or child in suit for adoption, are you (or your spouse) responsible for this dependent? <input type="checkbox"/> Y <input type="checkbox"/> N	
Dependent's Social Security #		IPA Name IPA #		HMO OB/GYN Name (optional) HMO OB/GYN #	
Dependent's Name <input type="checkbox"/> Son <input type="checkbox"/> Daughter <input type="checkbox"/> Other Eligible Dependent		Dependent's PCP Name		PCP #	New Patient? <input type="checkbox"/> Y <input type="checkbox"/> N
Birth Date (MM/DD/YYYY)	Home Address (if different) Street/City/State/ZIP code	Is this dependent a natural child, stepchild, foster child, adopted child or a child in suit for adoption? <input type="checkbox"/> Y <input type="checkbox"/> N		If not your eligible natural child, stepchild, foster child, adopted child or child in suit for adoption, are you (or your spouse) responsible for this dependent? <input type="checkbox"/> Y <input type="checkbox"/> N	
Dependent's Social Security #		IPA Name IPA #		HMO OB/GYN Name (optional) HMO OB/GYN #	
Dependent's Name <input type="checkbox"/> Son <input type="checkbox"/> Daughter <input type="checkbox"/> Other Eligible Dependent		Dependent's PCP Name		PCP #	New Patient? <input type="checkbox"/> Y <input type="checkbox"/> N
Birth Date (MM/DD/YYYY)	Home Address (if different) Street/City/State/ZIP code	Is this dependent a natural child, stepchild, foster child, adopted child or a child in suit for adoption? <input type="checkbox"/> Y <input type="checkbox"/> N		If not your eligible natural child, stepchild, foster child, adopted child or child in suit for adoption, are you (or your spouse) responsible for this dependent? <input type="checkbox"/> Y <input type="checkbox"/> N	
Dependent's Social Security #		IPA Name IPA #		HMO OB/GYN Name (optional) HMO OB/GYN #	

<b>SECTION 5 — DISABLED DEPENDENT</b>		PLEASE COMPLETE IF APPLICABLE			
Name of Disabled Dependent		Nature of Disability			
Name of Disabled Dependent		Nature of Disability			
If disabled child is over dependent age limit of your employer's plan, please attach a Social Security Administration Disabled Dependent Certification and the Disabled Dependent Physician Certification.					

<b>SECTION 6 — COVERAGE INFORMATION</b>		PLEASE COMPLETE ALL AREAS THAT APPLY			
Complete this section if you or any of your dependents are currently enrolled in health and/or dental coverage. Coverage will not be canceled when the dependent is under this application becomes eligible. <b>List names of each individual covered:</b>					
Group Coverage <input type="checkbox"/> Yes <input type="checkbox"/> No	Individual Coverage <input type="checkbox"/> Yes <input type="checkbox"/> No	Name and Address of Other Insurance Carrier	Effective Date	Type of Coverage <input type="checkbox"/> Spouse Only <input type="checkbox"/> Employee/Spouse <input type="checkbox"/> Child/Child(ren) <input type="checkbox"/> Family	
Name of Policyholder		Birth Date (MM/DD/YYYY)	<input type="checkbox"/> Male <input type="checkbox"/> Female	Relationship to Applicant <input type="checkbox"/> Spouse <input type="checkbox"/> Dependent	
Employer's Name		Start Date (MM/DD/YYYY)	Health Group #	Health ID #	Dental ID #

<b>SECTION 7 — MEDICARE COVERAGE INFORMATION</b>		PLEASE COMPLETE IF APPLICABLE			
Name of person covered:		Medicare (Hospital) Effective Date: _____	Medicare (Hospital) Effective Date: _____	Medicare HIC # _____	
		Medicare (Medical) Effective Date: _____	Medicare (Medical) Effective Date: _____	Medicare (Medical) Effective Date: _____	
		Medicare (Drug) Effective Date: _____	Medicare (Drug) Effective Date: _____	Medicare (Drug) Effective Date: _____	
		Medicare D (Drug) Carrier: _____			
Please indicate reason for Medicare Eligibility: <input type="checkbox"/> Entitled Age <input type="checkbox"/> Entitled Disability <input type="checkbox"/> End-Stage Renal Disease <input type="checkbox"/> Disability and Current Renal Disease					
Name of person covered:		Medicare A (Hospital) Effective Date: _____	End Date: _____	Medicare B (Medical) Effective Date: _____	End Date: _____
		Medicare B (Medical) Effective Date: _____	End Date: _____	Medicare D (Drug) Effective Date: _____	End Date: _____
		Medicare D (Drug) Effective Date: _____	End Date: _____	Medicare D (Drug) Carrier: _____	
Please indicate reason for Medicare Eligibility: <input type="checkbox"/> Entitled Age <input type="checkbox"/> Entitled Disability <input type="checkbox"/> End-Stage Renal Disease <input type="checkbox"/> Disability and Current Renal Disease					



SECTION 8 — DECLINATION OF COVERAGE

PLEASE COMPLETE IF YOU ARE DECLINING COVERAGE

This is to certify the available coverage has been explained to me. I have been given the opportunity to apply for the coverage offered to me and my eligible dependents and have voluntarily elected to decline the coverage as indicated below. If I desire to apply for coverage at a later date, I understand there may be a delay in the effective date of the coverage.

Form with multiple rows for declining coverage. Each row includes fields for Name, Employee/Dependent status, and Reason for declining. Reasons include: Other Group Health Coverage, Medicare, Medicaid, Other Individual Health Coverage, and Other (explain). There are also checkboxes for 'I am not enrolled in any health insurance plan, but do not want this coverage'.

SECTION 9 — COVERAGE CONDITIONS

- I am an employee or a retiree of the employer named in this enrollment application. I am eligible to participate in the coverage(s) afforded by my employer's plan, which is either underwritten or administered by Blue Cross and Blue Shield of Illinois or Dearborn National Life Insurance Company. On behalf of myself and any dependents listed on this enrollment application, I apply for those coverage(s) for which I am eligible. I state that the information given on this enrollment application is true and correct. I understand and agree that any intentional misrepresentation of a material fact made by me will invalidate my coverage(s).
Only those coverage(s) and amounts for which I am eligible will be available to me. I understand that if this enrollment application is accepted, the coverage(s) will become effective in accordance with the provisions of the Contract(s)/Plan(s).
I agree that my employer acts as my agent. I authorize necessary payroll deduction by my employer, if any, to cover the cost of my coverage(s).
I understand that my participation in the coverage(s) is subject to any future amendment. I also understand that all notices given to my employer are applicable to me.

ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES.

Applicant's Signature \_\_\_\_\_ Date \_\_\_\_\_

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Health care coverage is important for everyone.

We provide free communication aids and services for anyone with a disability or who needs language assistance. We do not discriminate on the basis of race, color, national origin, sex, gender identity, age or disability.

To receive language or communication assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator
300 E. Randolph St.
35th Floor
Chicago, Illinois 60601

Phone: 855-664-7270 (voicemail)
TTY/TDD: 855-661-6965
Fax: 855-661-6960
Email: CivilRightsCoordinator@hsc.net

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services
200 Independence Avenue SW
Room 509F, HHH Building 1019
Washington, DC 20201

Phone: 800-368-1019
TTY/TDD: 800-537-7697
Complaint Portal: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf
Complaint Forms: http://www.hhs.gov/ocr/office/file/index.html